

Scrutiny Report



Performance Scrutiny Committee - Partnerships

Part 1

Date: 10 January 2018

Subject Public Services Board – Single Integrated Plan (SIP) Performance Update Quarter 2

Author Overview and Scrutiny Officer

The following people have been invited to attend for this item:

Theme:	Invitee:	Dashboard:
Overall responsibility for Partnerships	Rhys Cornwall, Head of People and Business Change	Overview
Economy and Skills Performance Dashboard	Beverly Owen, Strategic Director - Place (Theme Lead)	Appendix 1
Health and Wellbeing Performance Dashboard	William Beer, Public Health Wales (Theme Lead)	Appendix 2
Safe and Cohesive Performance Dashboard	Chief Inspector David Morgan, Gwent Police (Theme Lead); Superintendent Ian Roberts, Gwent Police.	Appendix 3

Section A – Committee Guidance and Recommendations

1 Recommendations to the Committee

- 1.1 The Committee is asked to consider progress against the Single Integrated Plan (SIP) Themes for Quarter 2 and determine if it wishes to make any comments to the Public Services Board (PSB);
- 1.2 To receive the update on the use of Shisha in Newport from the Health and Wellbeing Theme Lead.

2 Context

Single Integrated Plan

- 2.1 The Well-being and Future Generations Act (Wales) 2015 established a Public Services Board (replacing Local Service Boards) for each Local Authority area in Wales, with the requirements set out in statutory guidance 'Shared Purpose: Shared Future'. Before the introduction of the Act,

the statutory guidance 'Shared Purpose – Shared Delivery' set out the requirements for each Local Service Board (LSB) to develop and publish a summary report once a year which should contain a balanced summary of the delivery of planned priorities and outcomes and the plan's effectiveness over the previous year. Until the Single Integrated Plan (SIP) is replaced by a Local Well-being Plan in May 2018, the Public Services Board has responsibility for producing a summary report; the One Newport SIP Annual Report.

Quarter 1 Performance at Scrutiny Committee

- 2.2 Scrutiny Committees consideration – Q1 - Members may recall at the meeting held on 26 July 2017 the Committee considered the One Newport SIP Annual Report 2016-17, which included the following three themes:
- Economy & Skills Theme;
 - Health & Wellbeing Theme;
 - Safe & Cohesive Communities Theme.

A link to the One Newport SIP is provided in **Section 7** of this report.

- 2.3 Feedback to PSB on Q1 - The Committee noted the progress being made by the Public Services Board and forwarded its comments to the Public Services Board. A link to the minutes of the Scrutiny Committee meeting held on 26 July is provided in **Section 7** of this report. These comments were presented to the PSB at its meeting on the 13 September 2017, the minutes of which were reported to our previous meeting on 8 November 2017. A link to the minutes is provided in Section 7 of this report.

Quarter 2 Performance Update

- 2.4 PSB consideration of Q2 - The Public Services Board considered the following Quarter 2 Performance Update Dashboards at its meeting held on 12 December. At this meeting, the Lead Officers updated the PSB on progress and responded to questions. The following is a summary of issues that were raised:
- Regarding the proposals for Newport Transporter Bridge, C Davies (Natural Resources Wales) suggested Newport City Council and NRW discuss the potential for water quality improvements to the river in that area, which could support the project.
 - N Prygodzicz (ABUHB) commented on the potential for PSB members to promote their job opportunities at the city's jobs fairs, broadening the offer at the events.
 - C Lane (Third Sector Partnership) questioned whether the PSB was considering skills development to address for financial vulnerability. It was agreed to consider this as formal feedback on the consultation draft of the Well-being Plan.
 - Regarding Health and Well-being, N Prygodzicz noted that capital funding had been agreed for primary care facilities in Newport East and that consideration of the best location from a partnership perspective could deliver wider benefits.
 - **Pill Action** – Supt Matt Williams updated the Board on the range of action underway in Pill. A residents' survey showed an increase in public confidence in the action being taken by the Police and partners.

The PSB agreed to

- i) To note the reports.
- ii) To note the need to consider skills development to address financial vulnerability as feedback on the consultation draft of the Well-being Plan.
- iii) To issue press releases regarding the work of the PSB following each meeting.

3 Information Submitted to the Committee

3.1 The SIP Quarter 2 Theme Performance Dashboards are attached for the Committee's consideration, as follows:

Appendix 1 - Economy and Skills Theme

Appendix 2 - Health and Wellbeing Theme

Appendix 3 - Safe and Cohesive Communities Theme

3.2 *At the meeting on 4 October 2017, the Committee also requested an update on the use of Shisha within Newport and how it could be regulated, from the Health and Wellbeing Theme Lead.*

2.5 The One Newport Performance Management Framework 2017-18 specifies that the performance of each of the SIP Themes should be reported to the Public Services Board on a quarterly basis.

Each of the Dashboards includes the following summary of performance:

- Key Achievements and Successes;
- Performance Measures;
- Plans for next Quarter;
- Underperformance / Risk.

The Framework also specifies that the Performance Scrutiny Committee should scrutinise performance half yearly.

4. Suggested Areas of Focus

Role of the Committee

The role of the Committee in considering the Q2 update on the SIP is to:

- Take a backward look at how the partnership has performed in Q2 against the objectives in the SIP;
- Assess:
 - How well the PSB has delivered as a collaborative partnership on its objectives;
 - How effectively the Partners on the PSB worked together to deliver the SIP;
 - mitigation actions put in place to address risks and not achieving objectives;
 - How the public were engaged with on the SIP, and how feedback has been used.

4.1 The following suggested lines of enquiry have been adapted from the Welsh Government Guidance on Scrutiny of the PSB relating to scrutiny of the Wellbeing Plan when in place, but are also relevant to be utilised to assess how the partnership performed on its SIP themes:

1. To what extent have actions been delivered within the timescales specified?
How much progress has been made towards meeting its objectives?
2. How effective has the partnership worked together to achieve its objectives? How could the partners have worked more effectively?
3. What have been the resource implications of delivering on the SIP? How has working as a partnership maximised the resources available?
4. How has utilising the resources across the partnership made a positive impact in delivering on the SIP? What difference has working in partnership made to achieve these objectives?

5. How have the PSB acted in collaboration to meet its objectives, in line with the sustainable development principle?
6. Has service user experience been used to assess performance of the partnership in delivering on the objectives? What methods have been used to evaluate effectiveness and impact of the partnership in delivering on objectives?

Section B – Supporting Information

5 Supporting Information

- 5.1 The Guidance for Local Authority Scrutiny Committees on the scrutiny of Public Services Boards issued by Welsh Government in August 2017 states that:

“Research into the practice of collaborative or joint scrutiny in England and Wales identifies that arrangements are effective when they demonstrate the following characteristics:

Characteristics of effective partnership scrutiny

- Scrutiny regards itself as a form of ‘critical friendship with positive intent’ in which scrutiny practitioners act as advocates for the success of joint working.
- Collaborative performance is evaluated from the citizen’s perspective.
- Strong efforts are made to understand the complexity of partnership arrangements and to facilitate learning about the culture and assumptions of different organizations.
- Scrutiny creates positive expectations by focussing on issues regarded as useful to the partnership or where there is consensus that ‘things need to change’.
- Scrutiny demonstrates intellectual independence and investigative rigour in all of its activities.
- Scrutiny demonstrates a positive impact by developing clear, timely, evidence-based recommendations aimed at enhancing collaborative performance.
- Scrutiny critically evaluates its own performance utilising partnership perspectives.

- 5.2 The Guidance further states that a PSB is required to prepare and publish a report detailing the progress made towards meeting local well-being objectives no later than 14 months after the publication of its first local well-being plan. This is intended to enable the board to report on the full year’s activity. Subsequently, an annual report must be published no later than one year after the publication of each previous report. The PSB must send a copy of its annual report to overview and scrutiny. This reporting will come into effect after the Well-being Plan has been published in May 2018 -: the Draft Wellbeing Plan is currently out for consultation as part of which it will be presented to the Committee as the next item on the Committee’s Agenda for consultation. In the meantime, the Scrutiny Committee is asked to scrutinise the performance of the PSB in delivering against its Single Integrated Plan.
- 5.3 A link to the full Welsh Government Guidance is provided in **Section 7** of this report.

6 Links to Council Policies and Priorities

- Single Integrated Plan for Newport
- Newport City Council's Corporate Plan 2012-17
- All partner organisations are required to ensure the outcomes in the Single Integrated Plan are reflected in the aims and objectives of their organisation's corporate planning process.
- PSB Draft Wellbeing Plan

7 Background Papers

- 7.1 [Single Integrated Plan Annual Report 2016-17](#)
- 7.2 [WG Guidance for the Single Integrated Plan - Shared Purpose - Shared Delivery](#)
- 7.3 [Minutes of Performance Scrutiny Committee – Partnerships](#) held on 26 July 2017
- 7.4 [Guidance for Local Authority Scrutiny Committees on the scrutiny of Public Services Boards](#) (Issued by Welsh Government August 2017)

Report Completed: 21 December 2017